

Communicate the way they do

73% of consumers would rather receive account and product details through text over any other communication channel.
-Direct Marketing Association

80% of consumers use texting for business.
-eWeek

78% of consumers have a positive perception of an organization that offers texting as a customer service channel.
-Harris Poll



Texting has emerged as the preferred method of communicating for payment reminders, past due notifications, text payments, customer service and much more. Solutions by Text will address the legal requirements for adding the texting ingredient into your customer communicating recipe. Our focus is providing the ability to evaluate and improve current texting strategies, evaluate a sound implementation road map and learn how to stay compliant and connected with this powerful communication tool.

Consulting

Our subject matter experts will help build, operate and train your staff to create texting strategies that provide results

Stability

Solutions by Text has been named to the Inc. 5000 fastest growing private companies in America based on providing best-in-class client services.

Compliance

SBT's proprietary software take a compliant first approach to keeping you connected.

Innovation

SBT's suite of services provide a compliant solution when developing your texting strategy.